TOR Costruzioni Elettromeccaniche P. Torresan S.r.l.

Quality Policy

Since our foundation, COSTRUZIONI ELETTROMECCANICCHE TORRESAN has continuously expended efforts toward maintaining and further improving quality. We have worked to implement and improve our **ISO 9001:2015** certified Quality Management system.

With the entry into force of the new **ISO 9001:2026** standard, management has formally committed to creating and supporting an even more widespread culture of quality and ethical behavior at all levels of the company in order to achieve a fully compliant and certified quality system in accordance with the new 2026 version within the expected timeframe.

Our customers consider Quality to be one of the main pillars for their systems. More than ever before, Quality is our company's most important issue too. Therefore, we aim at acquiring ever greater satisfaction and trust of our customers based on the following Policy:

1. In daily sales activities, we will grasp customer needs and link them to the development of new products. We strive to create products that are valuable for our customers, combining innovative solutions, quality, price, delivery time, service and environmental robustness within product sustainability.

2. During product development or improvements, we do respect not only customer requirements, but also, we do effectively implement design, development review, verification, validation, parts procurement and process design activities, etc., toward preventing the generation of quality issues during production.

3. In the case of non-conforming products or products that result in claims, we investigate the cause, implement measurers to prevent occurrence and promote activities to eradicate defects.

4. We will naturally comply with legal and regulatory for fulfillment of safety, hygiene and environmental protection requirements established by the laws in force; we respect requirements and promote the continuous improvement of the effectiveness of our management system taking into account the company's policies and culture in considering and managing the impacts of **climate change** on business activities.

5. We consider the effective utilization of the company's human resources, as well as the infrastructure and work environment. We keep as a priority for our quality system, the satisfaction of the expectations of Customers and of the other involved parties. Particular care is set up to the collaboration with suppliers of strategic materials and manufacturing processes.

Each employee is **responsible** for operating with transparency and technical rigor, aware that the compliance and reliability of our products are crucial to the safety and continuity of our customers' energy infrastructures.

6. This Quality Policy is adequately communicated to all internal and external interested parties, and it is made well known through education and workshops so that it is fully understood.

7. This Quality Policy will be reviewed periodically in management review meetings, updating, if necessary, keeping it always aligned with the purpose of the company and with a view to continuous improvement.

October 2026

Management Approval (CEO)

